|  |  |  |
| --- | --- | --- |
| Espresso machine | Fourth Coffee567 Fourth StreetBlakely, WY 98027 | How can we improve? |

Please take a moment to help us improve your experience at Fourth Coffee. When you’re done, please drop the questionnaire in the blue box at the front of the store.

## Product Quality

|  |  |
| --- | --- |
| How often do you come to Fourth Coffee?* Every day
* 4 or 5 times a week
* 3 or fewer times a week
* First time
 | How would you rate our beverages?* Consistent high quality
* Generally good
* Quality varies daily
* Poor quality
 |
| What do you typically purchase?* Coffee drink
* Tea/chai
* Other drink
* Coffee beans
* Pastry
* Other
 | How would you rate our food products?* Consistent high quality
* Generally good
* Quality varies daily
* Poor quality
 |

## Service and Environment

|  |  |
| --- | --- |
| How long did you wait for your order to be taken?* Immediate service
* Less than 1 minute
* 1 to 3 minutes
* More than 3 minutes
 | How long did you wait for your product after ordering?* Less than 1 minute
* 1 to 3 minutes
* 3 to 5 minutes
* More than 5 minutes
 |
| How would you rate the staff?* Friendly and helpful
* Average
* Varies on each visit
* Poor service
 | Was the store clean and inviting?* Yes
* No
 |

## Additional Comments

## About You (optional)

|  |  |  |  |
| --- | --- | --- | --- |
| Name |  | E-mail  |  |
| Address |  | Phone |  |
| City, State, ZIP Code |  |
|  |  |
| May we add you to our mailing list, which offs news and exciting promotions? □ Yes □ No |

Thank you for your participation!