|  |  |  |
| --- | --- | --- |
| Espresso machine | Fourth Coffee  567 Fourth Street  Blakely, WY 98027 | How can we improve? |

Please take a moment to help us improve your experience at Fourth Coffee. When you’re done, please drop the questionnaire in the blue box at the front of the store.

## Product Quality

|  |  |
| --- | --- |
| How often do you come to Fourth Coffee?   * Every day * 4 or 5 times a week * 3 or fewer times a week * First time | How would you rate our beverages?   * Consistent high quality * Generally good * Quality varies daily * Poor quality |
| What do you typically purchase?   * Coffee drink * Tea/chai * Other drink * Coffee beans * Pastry * Other | How would you rate our food products?   * Consistent high quality * Generally good * Quality varies daily * Poor quality |

## Service and Environment

|  |  |
| --- | --- |
| How long did you wait for your order to be taken?   * Immediate service * Less than 1 minute * 1 to 3 minutes * More than 3 minutes | How long did you wait for your product after ordering?   * Less than 1 minute * 1 to 3 minutes * 3 to 5 minutes * More than 5 minutes |
| How would you rate the staff?   * Friendly and helpful * Average * Varies on each visit * Poor service | Was the store clean and inviting?   * Yes * No |

## Additional Comments

## About You (optional)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name |  | | E-mail |  |
| Address |  | | Phone |  |
| City, State, ZIP Code | |  | | |
|  | |  | | |
| May we add you to our mailing list, which offs news and exciting promotions? □ Yes □ No | | | | |

Thank you for your participation!